RED EDGE RESOURCES

FLEET SAFETY PLATFORM
MINING · TRANSPORT · CIVIL



USER GUIDE

FLEET PORTAL

Everything the portal does, in the order you'll actually use it — from first login through to measuring whether your coaching is working.

SETUP | REVIEW | INVESTIGATE | COACH | MEASURE

WELCOME

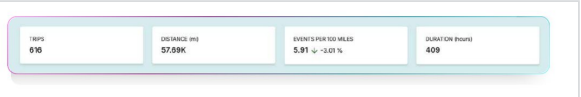
GETTING THE MOST OUT OF YOUR FLEET DATA

You've fitted cameras to get better visibility of your fleet — where the risk is, which operators need support, and what actually happened when something goes wrong. This portal is where that information lives.

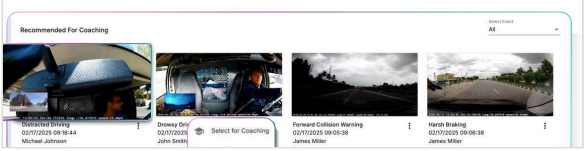
The platform is built around a simple idea: **identify the events that matter, coach the operator, and measure whether it worked.** Reports and rankings are designed as improvement tools rather than a disciplinary system. Used that way, they work. Used punitively, operators stop trusting the data and the programme stops delivering.

This guide walks through each area of the portal in the order you're likely to use it. Start with the setup steps opposite, then work through the sections that match your role — most fleet managers live on the home screen and the coaching page, while safety and maintenance staff will spend more time in events, video requests and diagnostics.

> **NEED A HAND?**
>
> Red Edge Resources supports this platform locally. If something isn't behaving as described here, or you want the configuration tuned to your operation, call **1300 769 359**.



THE HOME SCREEN OPENS ON THE NUMBERS THAT MATTER — TRIPS, DISTANCE, EVENTS PER 100 KM AND DURATION.



BELOW THAT, THE EVENTS THE SYSTEM HAS ALREADY PICKED OUT AS WORTH REVIEWING.

GETTING STARTED

INITIAL SETUP

Five steps to a working portal

Once your fleet is provisioned, these steps set the portal up and get data flowing. Red Edge will normally complete most of this with you during commissioning.

1 LOG IN TO THE PORTAL

Open your browser and go to the portal login page supplied by Red Edge. Enter the user ID and password issued to you. If you haven't received credentials, contact us rather than creating a second account.

2 ADD YOUR ASSETS

Go to **Assets → Devices → Semi-Provisioned Devices**, then select **Edit Devices** to add details for each vehicle. This registers the vehicle as an asset, including vehicle type, VIN and asset ID. Use the same asset numbering your maintenance system uses — it saves considerable confusion later.

3 ADD USERS

On the **Users** page, create profiles for everyone who needs portal access — fleet managers, safety staff, supervisors and coaches. Assign roles and permissions to control what each person can see and do. Give people the narrowest access that lets them do their job, particularly where footage is involved.

4 ADD DRIVERS AND OPERATORS

Register your people on the **Drivers** page. You can optionally upload photos to enable face recognition, which identifies the operator automatically from footage and saves manual attribution. Face recognition is optional and has privacy implications — see the note below.

5 INSTALL AND CONFIGURE THE CAMERAS

Cameras must be installed and configured correctly before useful data appears. Mounting position determines whether operator monitoring works at all, so this is not a step to rush. Red Edge installs and commissions to specification.

> **BEFORE ENABLING FACE RECOGNITION**
>
> Face recognition collects biometric information about your people. Obligations vary by state, and consultation and consent requirements may apply under workplace surveillance and privacy law. Check your position — including any enterprise agreement provisions — before switching it on. It is not required for the platform to work.

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A NOTE ON UNITS AND REGIONS

Screenshots throughout this guide come from a demonstration account and may show miles, US locations and sample driver names. Distance units are configurable — your portal can be set to kilometres. A small number of detections are jurisdiction-specific and may not apply in Australia. Red Edge will confirm the exact configuration available for your fleet.

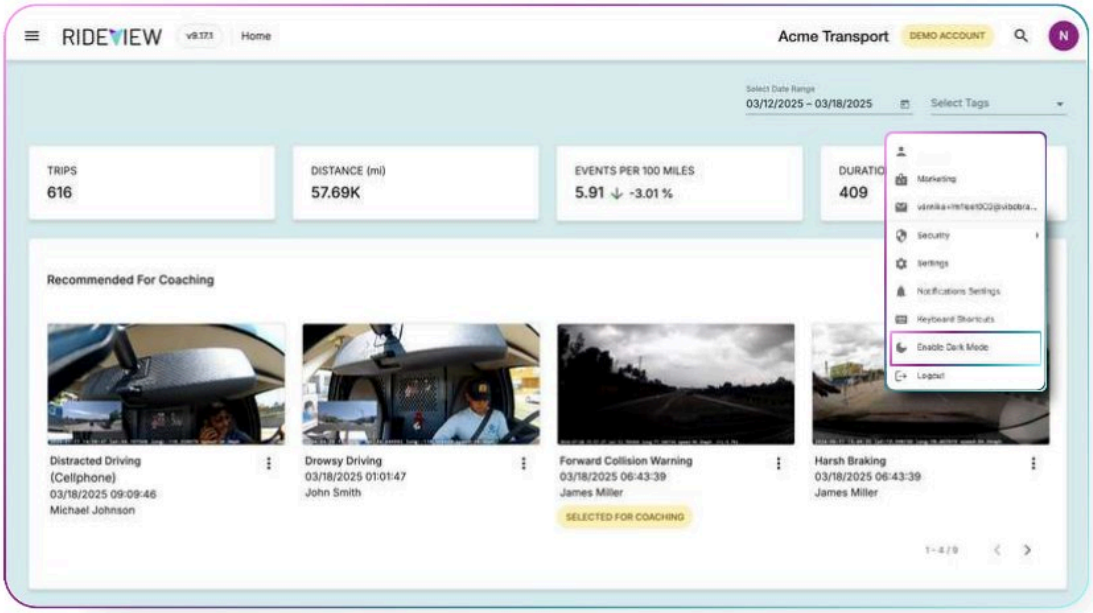
SECTION 01

HOME

Your fleet at a glance

The home page is your command centre. It is designed to give you a quick, efficient overview of the fleet's key performance indicators — saving time by presenting the most important information first, rather than making you go looking for it.

). Display Modes: The top right corner of the dashboard offers the option to switch between li
rk modes for optimal viewing in different environments.



THE HOME SCREEN. TOP-LEVEL METRICS, RECOMMENDED COACHING VIDEOS, DRIVER RANKINGS, EVENT MIX AND TREND — ALL ABOVE THE FOLD.

PERSONALISATION

Choose kilometres or miles for distance, and switch between light and dark display modes from the top-right menu for different lighting conditions.

DATE RANGE

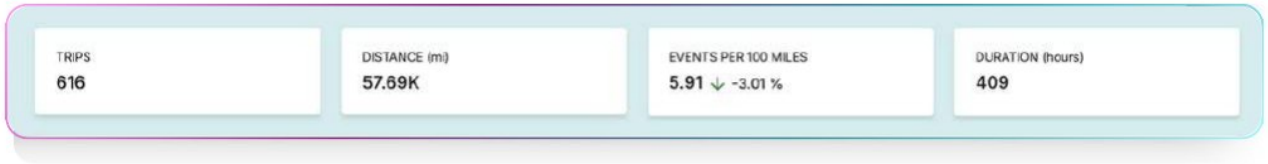
Every figure on the page responds to the date range selector at the top right. Tags can be used to filter to a subset of the fleet.

WHERE TO START

Most people work top to bottom: check the trend, review the recommended videos, then look at who needs coaching.

Top-level metrics

At the top of the page you'll see total trips, distance travelled, events per 100 km and total duration for the selected period. This is an instant snapshot of fleet activity and safety performance.



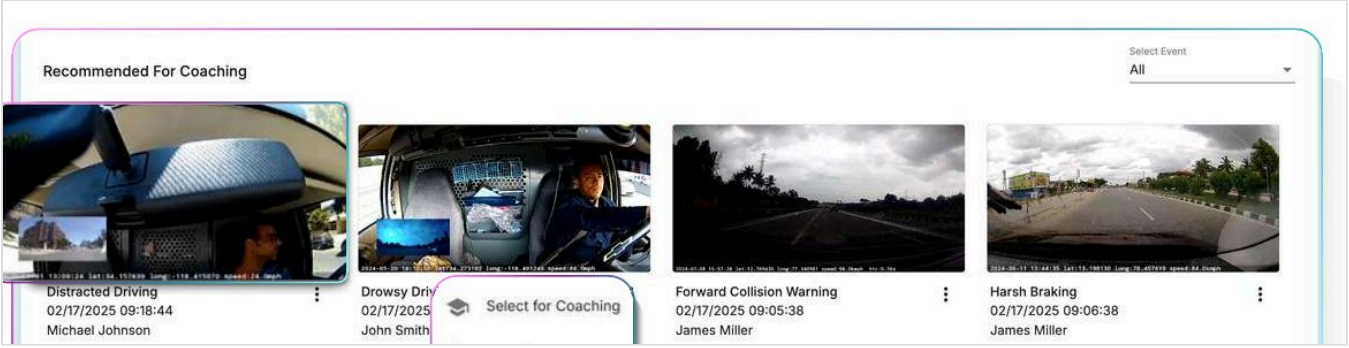
Risky events score and trend

The scoring system is deliberately simple: **risky events per 100 km**. Normalising by distance means an operator on long runs isn't penalised for the exposure their roster gave them, and a small vehicle doing short trips isn't flattered.

An arrow beside the score shows whether the figure is trending up or down against the previous period. That arrow is the single most useful number on the page — it tells you whether what you're doing is working.

Recommended for coaching

The system selects the safety event videos most worth your attention and presents them here, so you don't have to sift through every recording to find the ones that matter.

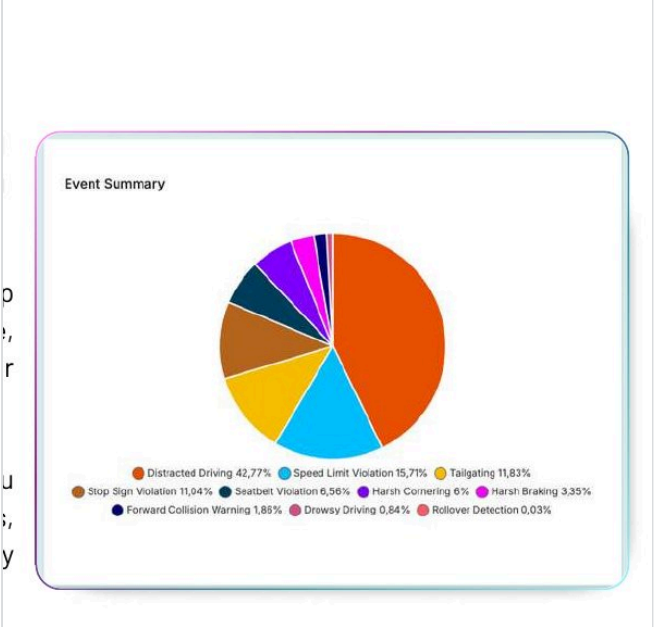


- **Hover to play** — move the cursor over a thumbnail and it begins playing. No need to open a separate window.
- **Select for coaching** — adds the video directly to that operator's coaching session.
- **Trip details** — opens the full trip for context around the event.
- **Discard event** — removes a false positive so the list stays clean and trusted.
- **Filter by event type** — narrow the strip to distraction, speeding or another behaviour.

Event summary

A breakdown of the fleet's most common risky behaviours over the selected period. This is where you find out what your actual problem is, rather than what you assumed it was.

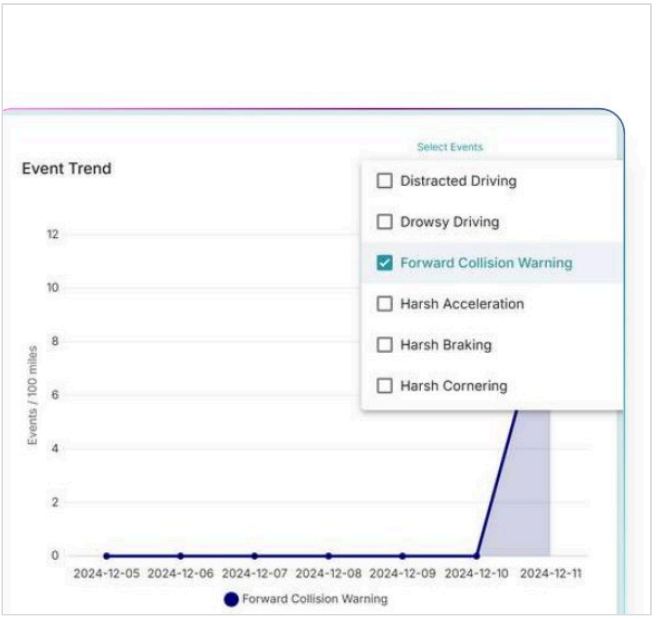
It's common for one or two behaviours to dominate. Targeting those first, through coaching or a policy change, produces more improvement than spreading effort across everything.



Event trend

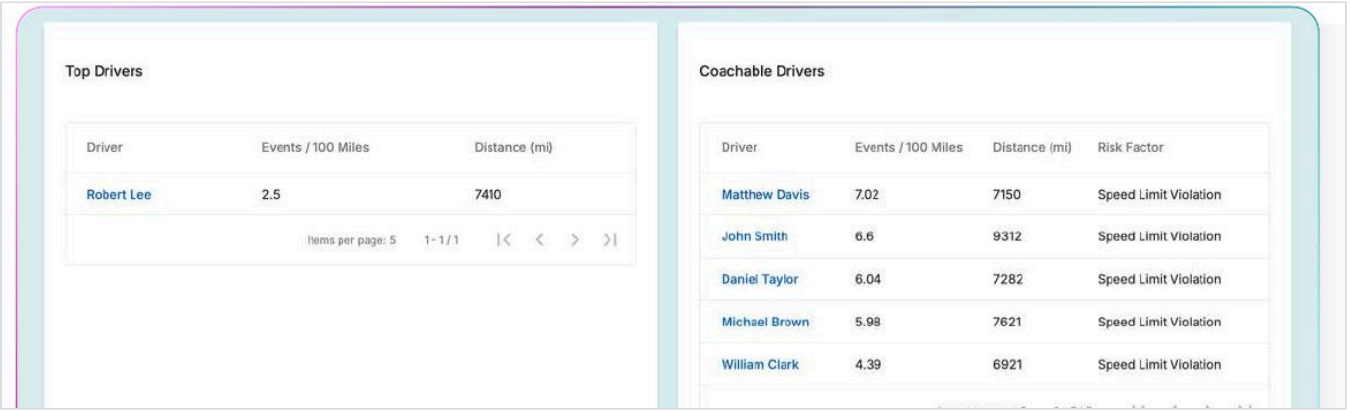
Plots risky behaviours over time. The default view is the last week; you can extend to two weeks, one month or a custom period.

You're looking for a smooth downward line. Erratic patterns usually indicate either a configuration problem or a change in the work — a new route, a different roster, or a crew change — rather than a genuine shift in behaviour.



Top operators and those who need coaching

Two lists sit side by side: your best performers, and those who would benefit most from coaching. Both are ranked on events per 100 km with the distance travelled shown alongside, and the coachable list names the specific risk factor driving each ranking.



USE BOTH LISTS

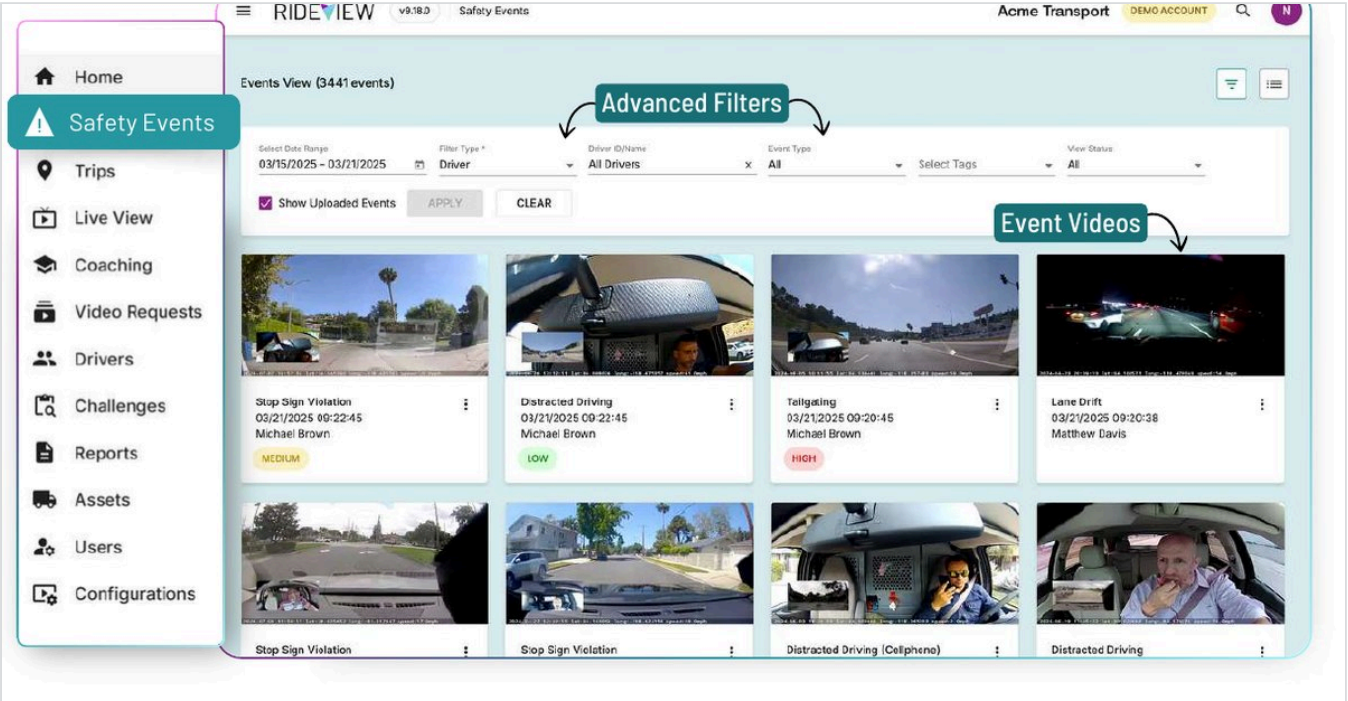
Most operations only look at the coachable list. Recognising the top performers costs nothing and does more for the credibility of the programme than any briefing — particularly when the same names appear consistently.

SECTION 02

SAFETY EVENTS

Reviewing and acting on recorded events

The safety events page is the central repository for every recorded event. Rather than hunting through individual trips, you review, filter and act on everything from one place.



ALL RECORDED EVENT VIDEOS IN ONE PLACE, WITH THE FILTER BAR ACROSS THE TOP AND SEVERITY INDICATED ON EACH EVENT.

Advanced filtering

The filter bar is what makes this page usable once you have thousands of events. Filters can be combined.

FILTER	WHAT IT DOES
DATE RANGE	Narrow to a specific date or period
DRIVER	Focus on events for a particular operator
VEHICLE / ASSET	View events for specific vehicles in the fleet
DRIVER OR ASSET ID	Filter by identifier rather than name
EVENT TYPE	Isolate a behaviour — distraction, speeding, drowsiness and so on
TAGS	Categorise events yourself and filter by those categories
NEW VIDEOS	Show only unreviewed events, so nothing is missed

Taking action on an event

Each event has a three-dot menu with three options. Getting into the habit of using all three is what keeps the system trustworthy.

SELECT FOR COACHING

Adds the video to that operator's coaching session. You can start the coaching workflow directly from the event without navigating elsewhere.

TRIP DETAILS

Opens the full trip for context. An event rarely tells the whole story on its own — what happened in the minutes before often changes how you read it.

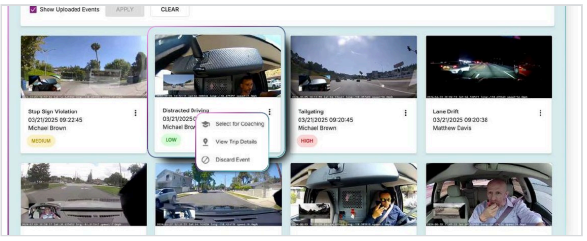
DISCARD EVENT

Removes an event you've judged unimportant or a false positive. This matters more than it sounds: a list full of events nobody believes gets ignored entirely, and then the real ones get ignored too.

> **FILTER COMBINATIONS WORTH SAVING**
>
> Two filters cover most day-to-day work: **new videos only** for the daily review, and **a single operator over 90 days** when preparing for a coaching conversation.



FILTERS COMBINE — FOR EXAMPLE, ONE OPERATOR, ONE EVENT TYPE, OVER A SET PERIOD.



THE THREE-DOT MENU ON EACH EVENT: SELECT FOR COACHING, VIEW TRIP DETAILS, OR DISCARD.

SEVERITY

Events carry a severity indicator — typically low, medium or high. Working from high downward is the fastest way to spend limited review time well.

HOVER TO PLAY

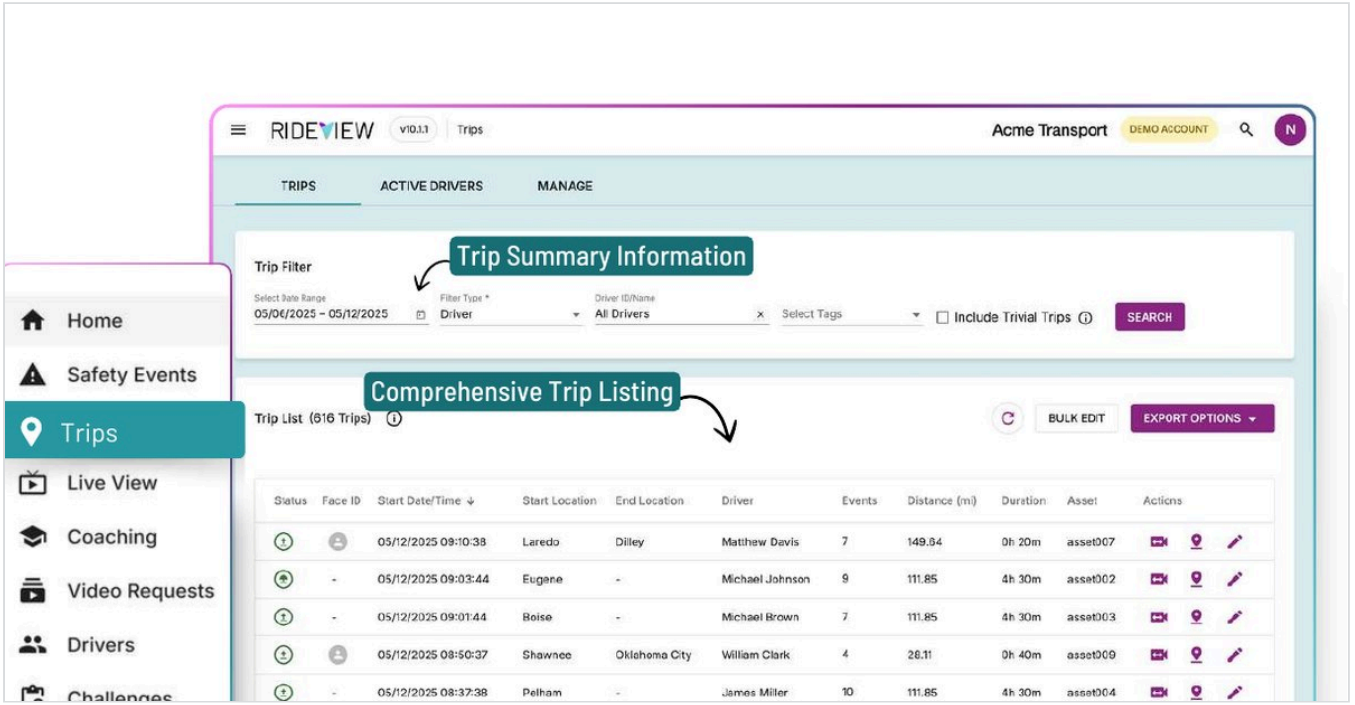
As on the home page, hovering over any event thumbnail starts playback immediately. Reviewing thirty events takes minutes rather than an afternoon.

SECTION 03

TRIPS

The complete record of fleet activity

The trips page lists every trip the fleet has undertaken, with summary information and direct access to detailed analysis. It's also the recommended starting point when investigating an incident.



Trip summary information

- **Start and end location**
- **Driver** for the trip
- **Events** — number of safety events recorded
- **Distance and duration**
- **Asset** — which vehicle

QUICK EVENT INSIGHTS

Hover over the information icon beside the events count to see a breakdown of event types for that trip, without opening it.

Trip status indicators

The status column tells you whether the data has made it back from the vehicle.

GREEN ARROW	Trip complete, all data uploaded
YELLOW ARROW	Trip complete, upload still in progress
BLINKING GREEN	Trip currently in progress

WHY STATUS MATTERS

If you're chasing footage from a recent trip and it isn't there yet, check the status before raising a fault. A vehicle out of coverage will upload when it returns to signal.

TRIP ACTIONS

Action icons on each row include a camera icon to request video, a location icon, and an edit function. The central icon opens the detailed trip page.

SECTION 04

VIDEO ON DEMAND

Retrieving footage the camera didn't flag

Cameras automatically save footage around detected events. But plenty of incidents don't trigger a detection — a near miss with a light vehicle, a dispute over site access, a claim from a third party. Video on demand lets you go and get footage from a specific vehicle at a specific minute.

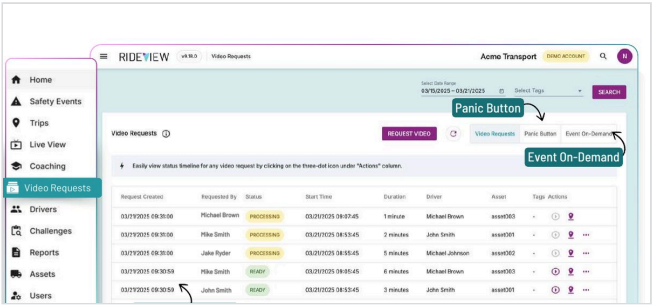
Two ways in

VIA THE TRIP PAGE — RECOMMENDED

Find the trip on the Trips page and click the camera icon in the action column. This is the easiest route because the trip already knows the vehicle, the time window and the route.

DIRECT FROM VIDEO REQUESTS

Start a request from the Video Requests page. Useful when you don't know which trip, but you do know the operator, the vehicle or roughly when.

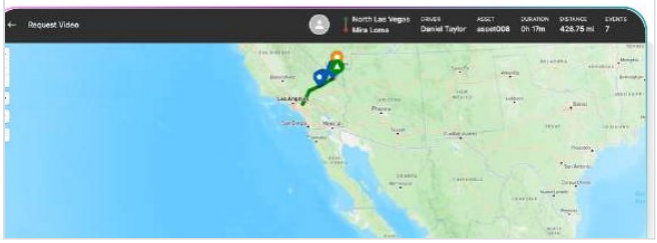


THE VIDEO REQUESTS PAGE LISTS EVERY REQUEST WITH ITS CURRENT STATUS.

The request screen

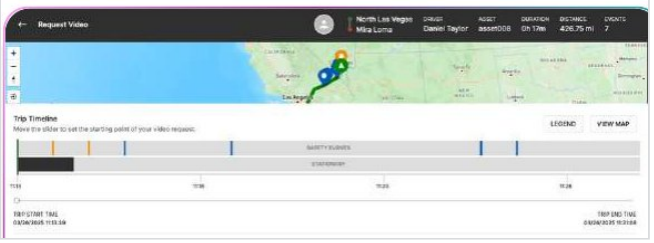
Once you start a request, a page opens with two views of the trip.

Displays the trip route and location.



MAP VIEW — THE ROUTE AND LOCATIONS TRAVELLED.

A timeline of the trip duration, marked with "Stationary" indicators to show vehicle stops.

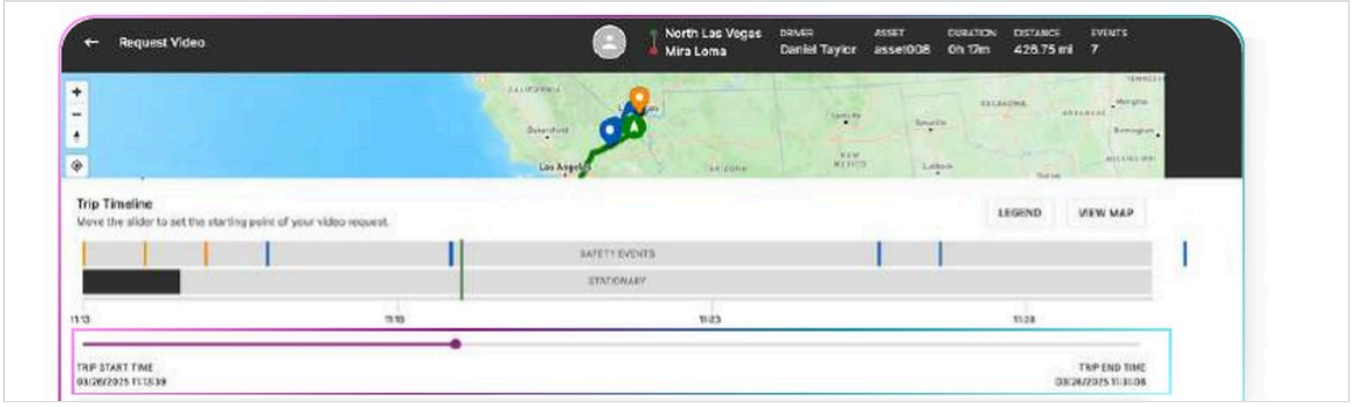


TIMELINE VIEW — TRIP DURATION MARKED WITH STATIONARY INDICATORS SHOWING WHERE THE VEHICLE STOPPED.

Those stationary markers are often the fastest way to locate an incident. If you know it happened just after a stop, the timeline tells you where to look.

Selecting the time

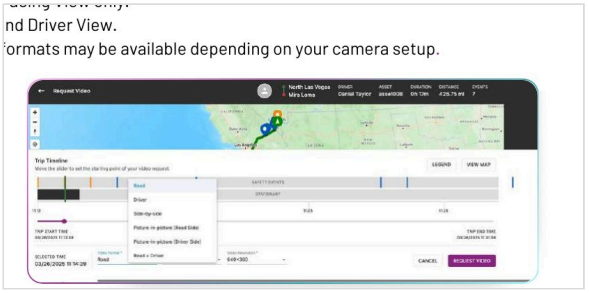
Use the timeline scrubber to pinpoint the approximate moment you're investigating. The selected time updates as you drag.



Camera views

Choose which views to include in the clip. Available options depend on how many cameras are fitted to that vehicle.

- **Road facing only** — smallest file, fastest to retrieve
- **Road and driver** — both views together
- **Side by side** — the two views in one frame
- **Picture in picture** — road or driver as the main view



CAMERA VIEW OPTIONS FOR THE REQUESTED CLIP.

FOR A THIRD-PARTY CLAIM

Request road and driver together. The road view shows what happened; the cabin view shows your operator responding appropriately. One without the other is a weaker piece of evidence.

Clip duration

3-MINUTE CLIP — TIME KNOWN

If you're confident about when the event happened, request the standard three-minute clip. It retrieves quickly and gives you detailed footage around that moment.

15-MINUTE TIME-LAPSE — TIME UNCERTAIN

If you're not sure exactly when, or need to review a longer period, start with a time-lapse. Use it to find the precise moment, then request a standard clip for that time.

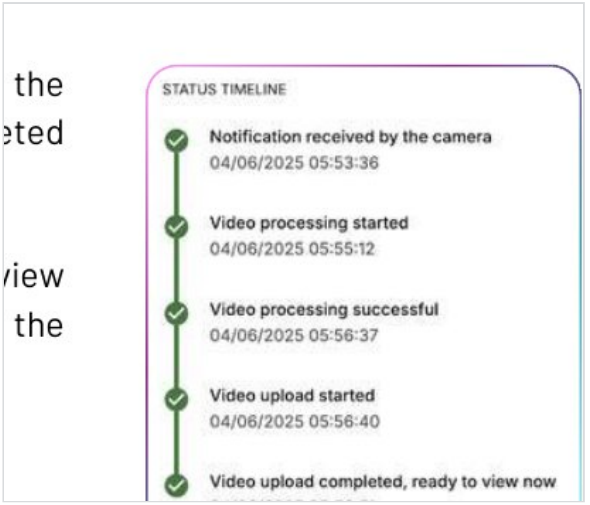
Tracking the request

After submitting, the Video Requests page shows progress. Open **View Status Timeline** from the actions menu for step-by-step updates.

- Notification sent to the camera
- Camera received the notification
- Video extraction started
- Video uploading
- Available for viewing and download

NOTIFICATIONS

Set up notifications so you're told when a request is fulfilled, rather than checking the status page repeatedly.



THE STATUS TIMELINE FOR A FULFILLED REQUEST.

> **BATTERY-WIRED CAMERAS — AN IMPORTANT DIFFERENCE**
>
> Cameras wired directly to the vehicle battery can fulfil a video request even when the vehicle is switched off, giving you 24/7 retrieval. Ignition-powered cameras require the vehicle to be running before the request can be processed — which on a machine parked up for the weekend can mean a two-day delay on evidence you need now. Worth knowing which way your fleet is wired.

Recommended workflow for an incident

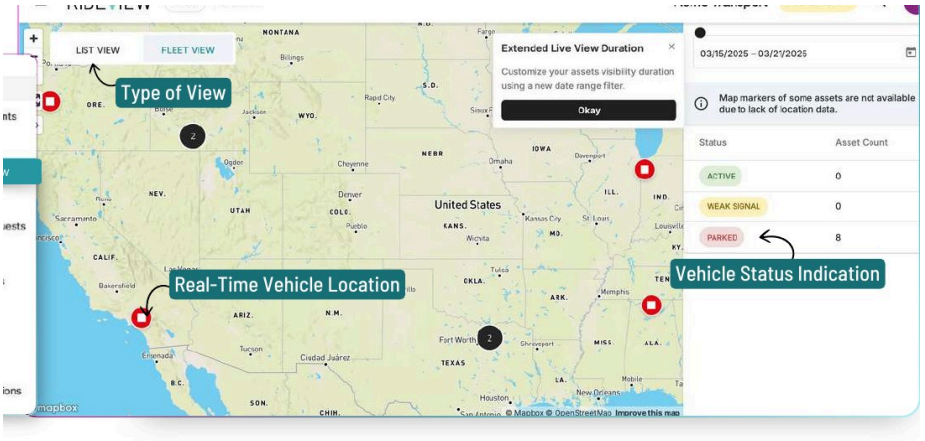
1. **START FROM THE TRIP PAGE**
   Find the trip. It carries the vehicle, route and time window, so you're not searching blind.
2. **REQUEST A TIME-LAPSE**
   If you're unsure of the exact moment, or need to review a longer window, start here rather than guessing.
3. **REVIEW AND PINPOINT**
   Watch the time-lapse to establish exactly when the event occurred.
4. **REQUEST THE STANDARD CLIP**
   Now request three minutes of full footage around that moment, with the camera views you need.

SECTION 05

LIVE VIEW

Where everything is, right now

A real-time, map-based view of the fleet's location and status, for immediate operational awareness.



Vehicle status

Colour-coded indicators tell you the operational status of each vehicle at a glance.

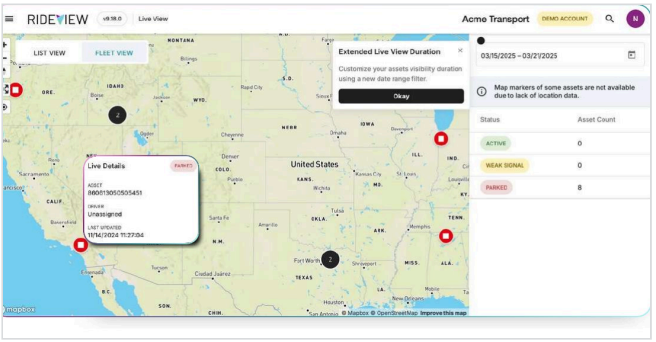
GREEN	On a trip with good connectivity — live streaming available
AMBER	Likely on a trip, but connectivity is weak and may not support streaming
RED	Parked — not currently on a trip

AMBER ON A MINE SITE

Amber is common in pits and remote areas and usually reflects terrain rather than a fault. If a vehicle sits amber permanently in an area where others are green, that's worth checking.

Clustering for large fleets

Vehicles close together are grouped into a single cluster icon showing how many are in that area, which keeps the map readable. Zoom in and the cluster breaks apart into individual vehicles.



Live streaming

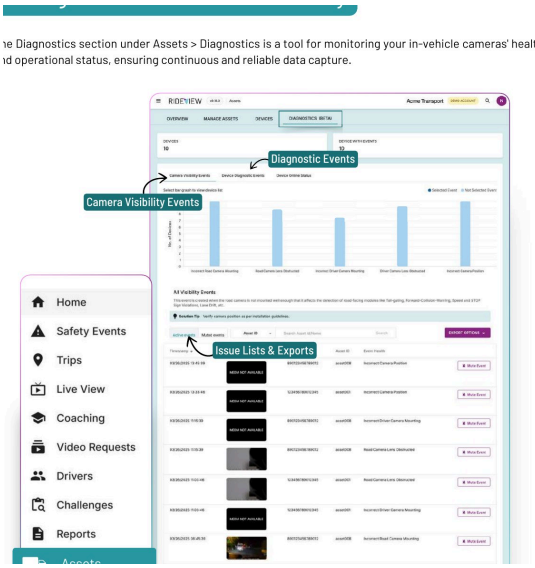
Click any vehicle shown in green to start a live stream. This lets you see what's happening in and around the vehicle in real time — useful for an unfolding situation, for verifying conditions before sending someone out, or for confirming a report from site.

SECTION 06

DIAGNOSTICS

Camera health and functionality

Found under **Assets → Diagnostics**, this section monitors the health and operational status of your in-vehicle cameras. It exists because cameras fail quietly — a blocked or misaligned camera keeps reporting as connected while recording nothing useful, and you find out during an investigation.



THE DIAGNOSTICS PAGE: DEVICE COUNTS, EVENT CATEGORIES AND THE LIST OF AFFECTED VEHICLES.

Two categories of issue

CAMERA VISIBILITY

Issues with what the camera can see.

- **Obstruction** — the lens is blocked or covered, whether accidentally or deliberately
- **Misalignment** — mounted incorrectly, pointing too high or too low, which degrades detection accuracy

DEVICE DIAGNOSTICS

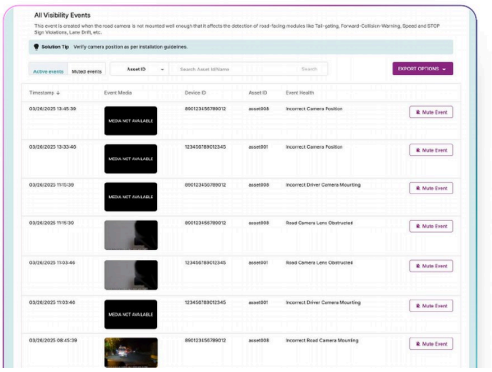
Technical and operational faults.

- **SD card issues** — missing, corrupted, or requiring formatting, all of which prevent recording
- **Camera offline** — offline for an extended period, indicating a connectivity or power problem
- **Not provisioned** — the camera hasn't been fully set up or registered



CAMERA VISIBILITY EVENTS BY TYPE, ACROSS THE FLEET.

Functionality: Export these lists to share with maintenance teams or other p olution tracking.



AFFECTED VEHICLES WITH TIMESTAMPS, IDS AND THE MUTE CONTROL.

Issue lists and export

Select any bar on the chart to see which vehicles are affected. The list exports for your maintenance team to action and track.

Muting false positives

Where the system incorrectly flags a visibility issue, mute it for a chosen duration — intended for temporary obstructions, like mud on a lens during a wet week. Use it sparingly: a permanently muted camera is an unmonitored camera.

BUILD THIS INTO YOUR MAINTENANCE ROUTINE

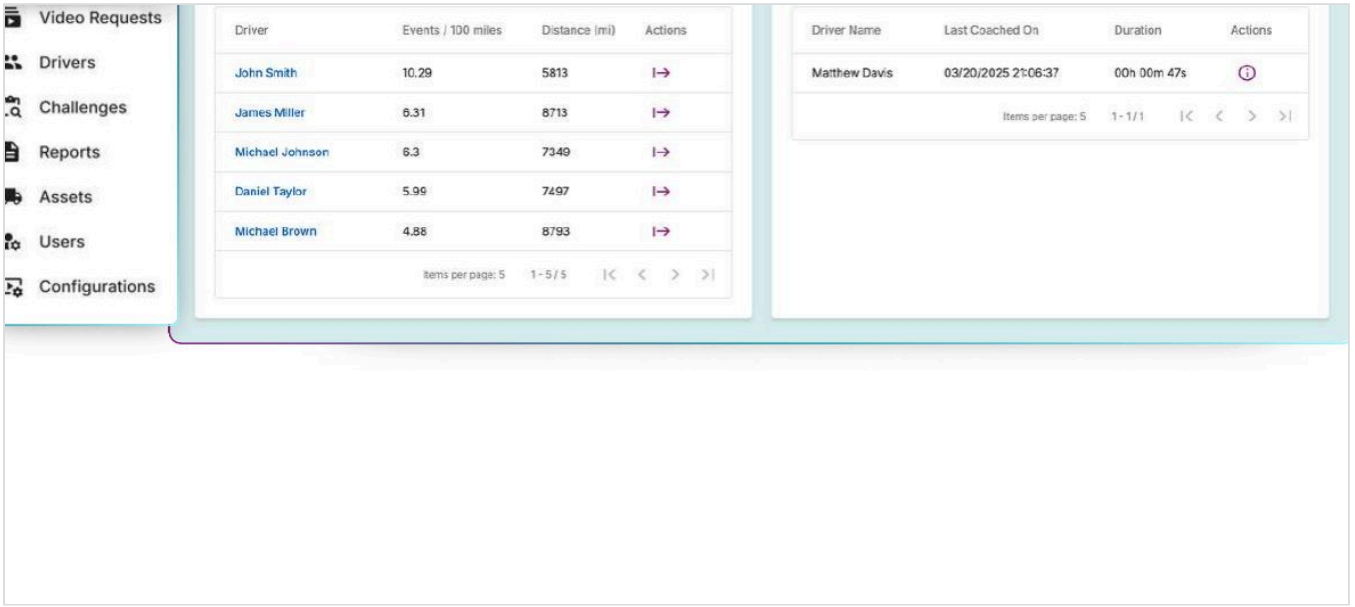
The most effective operations check diagnostics weekly and clear the list as part of the normal maintenance cycle — the same way you'd treat a fault code. Left alone, obstructions accumulate and detection quality degrades without anyone noticing.

SECTION 07

COACHING

Developing safer operating habits

The coaching page provides a structured workflow built around positive reinforcement and targeted improvement. This is the part of the platform that determines whether the whole programme delivers anything — the technology is largely solved; the conversation is not.



COACHABLE OPERATORS ON THE LEFT, COMPLETED SESSIONS ON THE RIGHT.

Automated selection

The system populates the list of operators who have accumulated coachable events, so you don't have to work out who needs attention. Each entry shows events per 100 km and distance travelled.

A structured session

Clicking an operator's name opens a session that follows the same shape every time.

1

START WITH WHAT'S GOING WELL

Each session opens by highlighting the operator's good work and recognising positive behaviours. This isn't decoration — a session that opens with a criticism gets a defensive response, and nothing after it lands.

2

MOVE TO AREAS FOR IMPROVEMENT

The session then covers specific safety events. Watch them together rather than describing them.

3

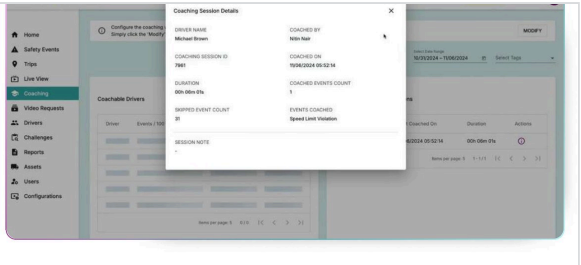
REVIEW, SKIP, CLOSE OUT

Review each event video and skip any not relevant to the conversation. Record the session with notes — this completes the loop and creates the record that demonstrates the intervention happened.

Session reports

After a session, a report documents what took place: the operator, who coached them, session ID, date, duration, how many events were coached and how many skipped, which behaviours were covered, and any notes.

Keep these. Where a duty of care question arises later, a documented record of risk identified, operator alerted, session held and outcome recorded is exactly the evidence that matters.

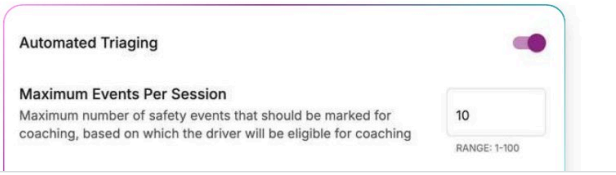


A COMPLETED SESSION RECORD.

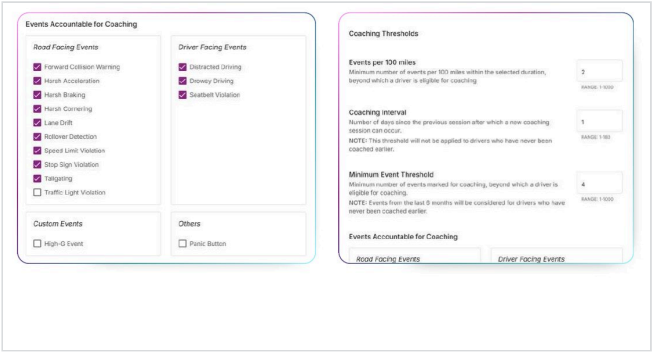
Automated triaging — optional

For fleets wanting to reduce preparation time, automated triaging can be enabled under **Configuration → Coaching**. When on, the system curates a subset of the recorded events that are most relevant for coaching, so you review a shortlist rather than everything.

Coachable Events: Automated triaging eliminates the need to review e need only focus on the pre-selected videos surfaced through the educing coaching preparation time.



SET THE MAXIMUM NUMBER OF EVENTS MARKED FOR COACHING PER SESSION.



CHOOSE WHICH EVENTS COUNT TOWARD COACHING, AND SET THE THRESHOLDS THAT MAKE AN OPERATOR ELIGIBLE.

THRESHOLDS WORTH UNDERSTANDING

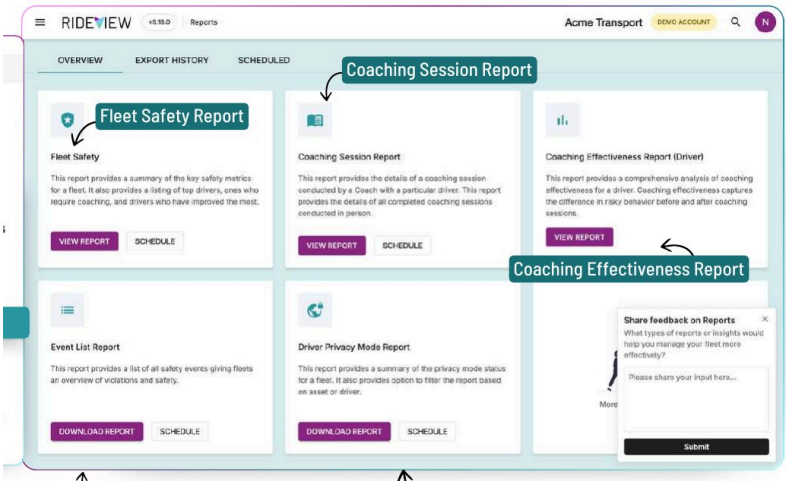
- **Events per 100 km** — the rate beyond which an operator becomes eligible for coaching
- **Coaching interval** — days that must pass before the same person is coached again
- **Minimum event threshold** — how many marked events are needed before eligibility
- **Events accountable** — which road-facing and operator-facing behaviours count

SECTION 08

REPORTS

Measuring performance and effectiveness

Reports provide insight into fleet and operator safety performance, and measure whether coaching is actually working. They are designed as positive reinforcement tools — the goal is self-awareness and improvement, not a punitive record.



Fleet safety report

A high-level overview of safety performance over a chosen period, including trend analysis, event frequencies, top operators, those requiring coaching, and those who have improved most.

Coaching session report

Details of individual coaching sessions — events discussed, feedback given and actions agreed — plus tracking of whether scheduled sessions have actually been completed.

> **SCHEDULE THEM**
>
> Most reports can be scheduled rather than run manually. A fleet safety report landing in the right inboxes every Monday morning does more for engagement than the best report nobody remembers to open.

Effectiveness report

This is the report that answers the question everyone eventually asks: **is any of this working?** It measures the impact of coaching at two levels.

OPERATOR LEVEL

- **Pre and post comparison** — event frequency and risky behaviours before coaching versus after
- **Improvement measurement** — quantifies the reduction in events for that individual

FLEET LEVEL

- **Fleet-wide improvement** — overall reduction across the operation following coaching
- **Improvement ranking** — who improved most, and who didn't, so follow-up can be targeted
- **Coach effectiveness** — which coaches are getting results

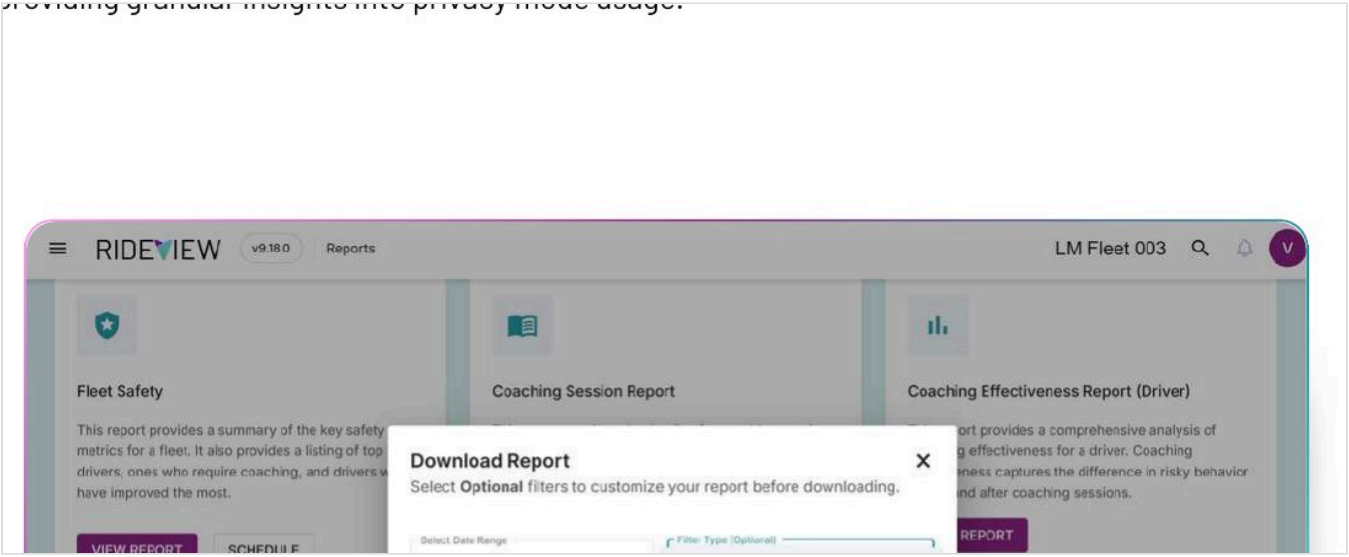
> **COACH RANKINGS ARE FOR DEVELOPMENT, NOT DISCIPLINE**
>
> The coach effectiveness ranking exists so that whatever the best coaches are doing can be shared with everyone else. Used as a performance measure against supervisors, it produces the same defensive behaviour that punitive driver rankings produce — and the data stops being honest.

Event list report

Comprehensive detail on every recorded safety event, giving a clear overview of violations and occurrences. Downloadable for the whole fleet, specific operators or individual assets over a chosen period — useful for a board pack, an audit, or a client's safety review.

Privacy mode report

Logs when operators have enabled or disabled privacy mode in the companion app, with a fleet-wide summary and filters by asset or individual. Where privacy mode forms part of your workplace surveillance arrangements, this is the record that shows those arrangements are being honoured.



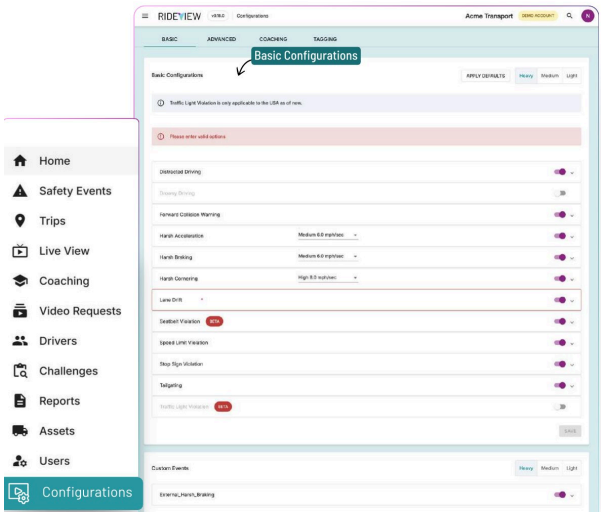
REPORTS CAN BE FILTERED BY DATE RANGE, DRIVER OR ASSET BEFORE DOWNLOAD.

SECTION 09

CONFIGURATION

Tuning the system to your operation

The configuration page aligns the system with your operational needs and risk tolerance. Getting this right is the difference between a system your people trust and one they learn to ignore.



BASIC CONFIGURATION: EACH EVENT TYPE CAN BE SWITCHED ON OR OFF AND SET TO HEAVY, MEDIUM OR LIGHT SENSITIVITY.

Event sensitivity

Detection sensitivity is adjustable for each behaviour, with heavy, medium and light presets available as a starting point.

SPEEDING THRESHOLD

Define how far over the limit triggers an event — five over, eight over, or another figure that matches your policy.

FOLLOWING DISTANCE

Tailgating is set by time to collision. Heavier vehicles need a longer figure — around 1.5 seconds — than lighter ones at about 1 second. Keeping the threshold under 2 seconds is generally recommended to avoid generating excessive events.

Getting the sensitivity right

TOO MANY EVENTS

If the volume is overwhelming, reduce sensitivity. This is the more common problem and the more damaging one — a review queue nobody can keep up with gets abandoned, and once abandoned it doesn't come back.

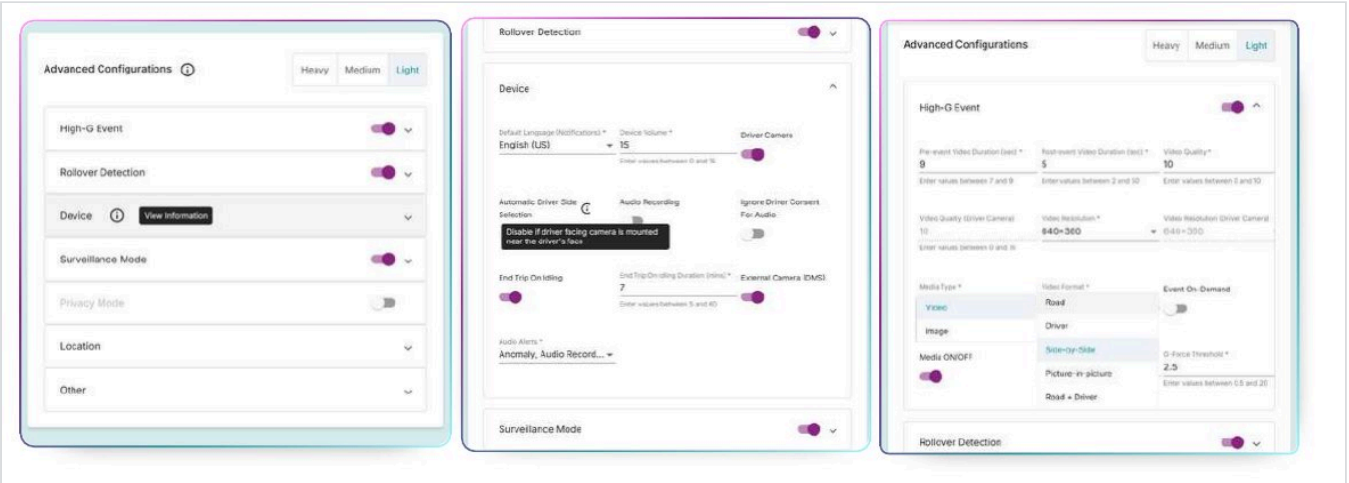
NOT ENOUGH EVENTS

If you believe genuine risky behaviour is going undetected, increase sensitivity to make the system more responsive.

> **TUNE IT TWICE**
>
> Set sensitivity conservatively at commissioning, then review after the first month against real data from your operation. Red Edge revisits this with you as part of the install — the factory defaults were not written for a haul circuit.

Advanced configuration

Beyond event sensitivity, advanced settings cover the device itself and how it behaves in the cab.



- **High-G event** and **rollover detection** thresholds
- **Device settings** — notification language, volume, audio recording, driver-facing camera options
- **Surveillance mode** and **privacy mode**
- **Video settings** — pre- and post-event duration, quality and resolution for each camera
- **Location** and idling parameters

Before changing configuration, consult the event definition document, which explains how each event is defined and triggered. Red Edge can supply this.

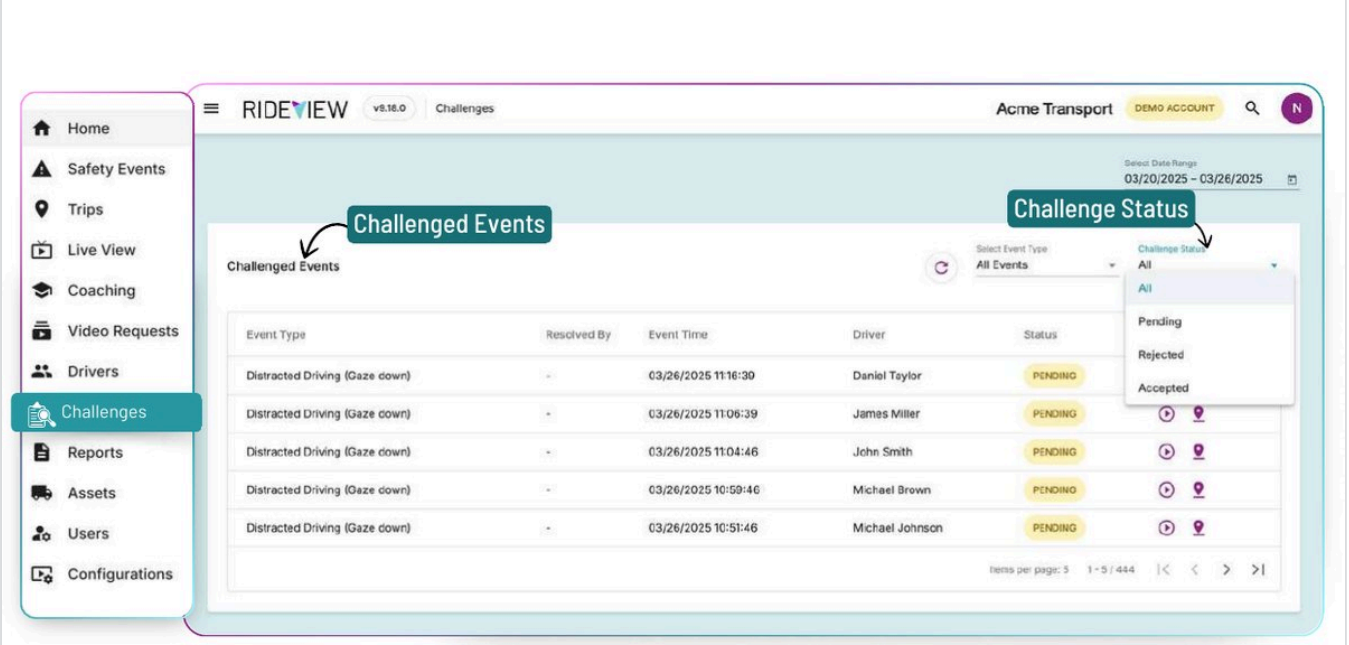
> **AUDIO RECORDING**
>
> Audio is configurable and off by default in most Australian installations. Recording a private conversation without consent is a criminal offence in most jurisdictions, and workplace surveillance compliance does not automatically provide a defence. Fatigue and distraction detection does not require audio.

SECTION 10

CHALLENGES

When an operator disputes an event

Operators can dispute events they believe are inaccurate or don't fairly represent what they were doing. Challenges are raised from the companion app on their phone, and reviewed here in the portal.



CHALLENGED EVENTS WITH TYPE, TIME, OPERATOR AND CURRENT STATUS.

How a challenge works

An operator raises the dispute from the companion app. The event is flagged for review in the portal. A manager reviews it against the footage and resolves it.

Statuses

STATUS	MEANING
PENDING	The operator has submitted a challenge; nobody has reviewed it yet
REJECTED	Reviewed, and the event is judged valid — it accurately represents what happened
ACCEPTED	Reviewed, and the challenge is upheld. The event was inaccurate or didn't fairly represent the operator's actions in context. Accepted events can be disregarded for coaching and reporting

Managing challenges

- **Centralised list** of everything under challenge or recently resolved
- **Filter and sort** by status, operator, vehicle, date and event type
- **Direct access to footage** from within the review, so decisions are made on evidence
- **Update the status** to accepted or rejected once reviewed

Why this feature matters more than it looks

Challenges are easy to dismiss as an administrative overhead. In practice they are one of the more important parts of the platform, for three reasons.

FAIRNESS

It gives operators a voice and a mechanism to contest what the system says about them. A programme where the machine is always right and the operator has no recourse generates resentment quickly, and resentment shows up as resistance to the whole safety effort.

BETTER DATA

Operator feedback identifies false positives you'd otherwise never find. Each upheld challenge is a correction to your understanding of how the system performs in your conditions — and a prompt to review sensitivity.

CONTEXT

Operators know things the footage doesn't show. They were pulling over. They'd been directed by a spotter. Conditions had changed. That context makes coaching more accurate and more credible.

> **RESPOND PROMPTLY**
>
> A challenge left pending for weeks sends a clear message about how seriously the process is taken. Reviewing challenges within a few days — and being visibly willing to uphold them — is one of the fastest ways to build trust in a monitoring programme.

What to do with an upheld challenge

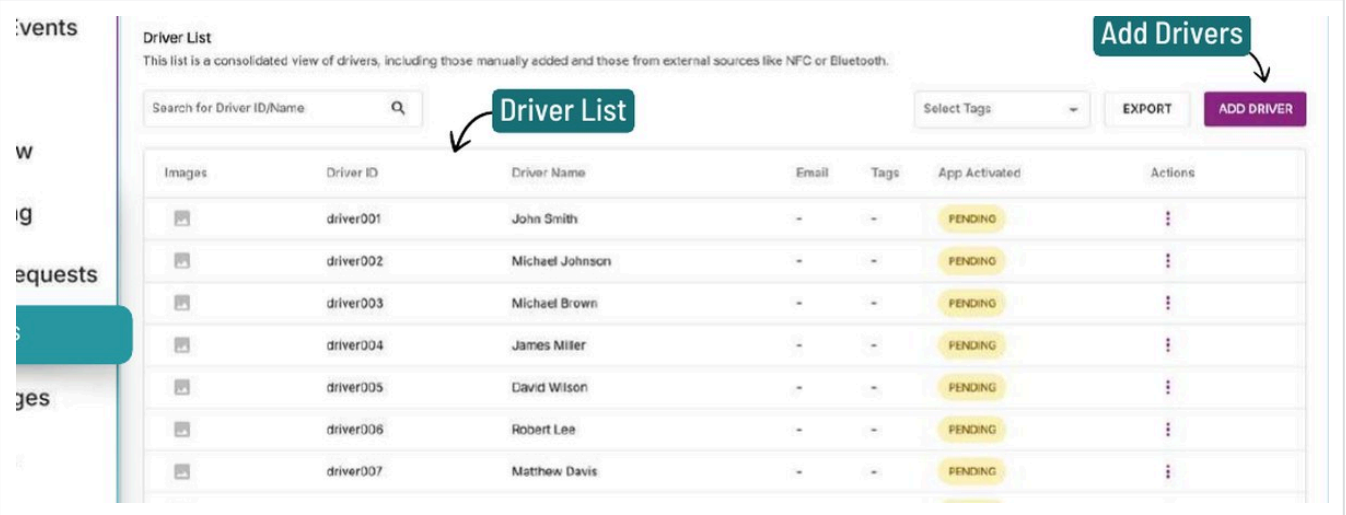
- Exclude the event from coaching and reporting for that operator
- Note the pattern — several upheld challenges of the same type usually indicates a sensitivity setting that needs adjusting
- Tell the operator the outcome. The value is largely lost if they don't hear back

SECTION 11

DRIVERS

Managing operator profiles

A consolidated view of everyone in the system, including those added manually and those imported from external sources such as NFC or Bluetooth. From here you manage profiles, grant access to the companion app, and optionally enable face recognition.



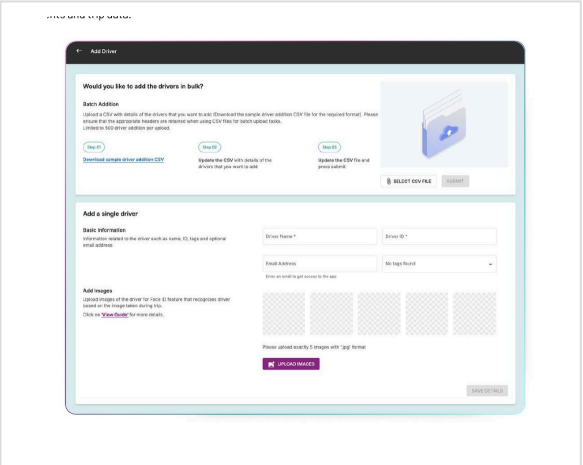
Adding people

ONE AT A TIME

Enter name, ID, optional email and tags. An email address is what gives that person access to the companion app — which is also how they raise challenges.

IN BULK

Download the sample CSV, fill it in and upload — keep the headers intact. Up to 500 per upload.



Face recognition — optional

Uploading photos enables face recognition, which identifies operators automatically in footage — useful on shared vehicles where nobody logs in.

> **CONSIDER THIS CAREFULLY BEFORE ENABLING**
>
> Face recognition collects biometric data — sensitive information under Australian privacy law, with stricter handling requirements. Consultation, notice and consent obligations may apply, as may enterprise agreements. The platform works without it. If you want it, get advice first and tell your people why.

IN CLOSING

GETTING VALUE FROM IT

Whether the platform delivers comes down to three habits.

REVIEW CONSISTENTLY

Fifteen minutes a day beats three hours a month. The recommended videos on the home page exist so that fifteen minutes is enough.

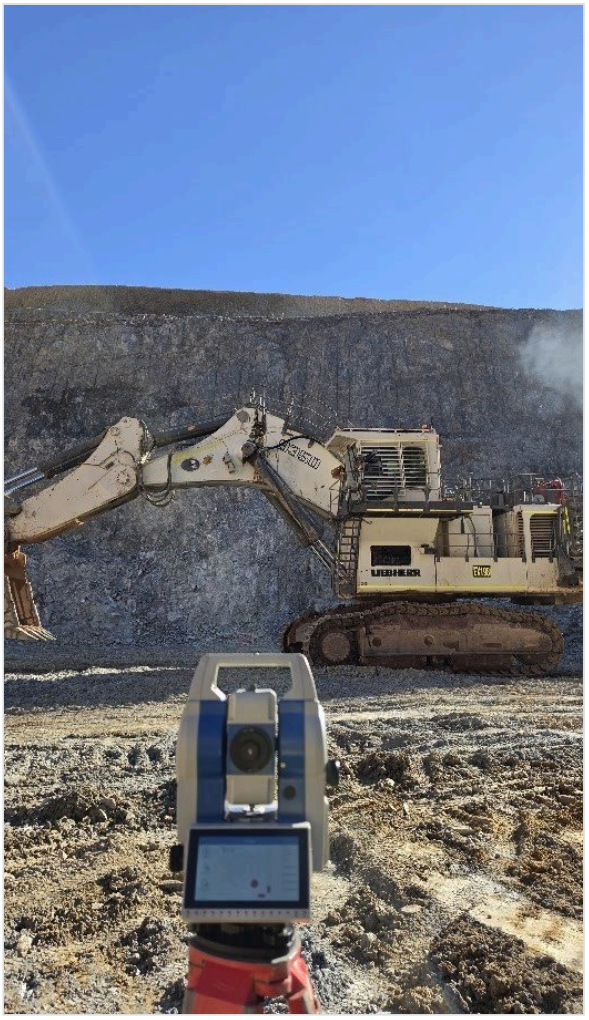
COACH, DON'T POLICE

Sessions open on good work for a reason. Operators who believe the system exists to catch them out find ways around it.

TUNE IT TO YOUR OPERATION

Factory settings were not written for your machines or your rosters. Review the configuration once you have real data.

> **WE'LL COME BACK**
>
> Red Edge reviews configuration and event data with you after the first 90 days. If you'd like that scheduled, or want training for new supervisors, get in touch.



LOCAL SUPPORT, FROM THE PEOPLE WHO INSTALLED IT.

QUESTIONS ABOUT YOUR PORTAL?

We support this platform locally — configuration, training for new staff, and help getting the reports you need. If something in this guide doesn't match what you're seeing, call us.

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Screenshots show a demonstration account with sample data and are indicative only. The interface, available reports and feature set change between software releases and plans; some features may be in beta or vary by region. Distance units are configurable between kilometres and miles, and a small number of detections are jurisdiction-specific. In-cabin recording, audio recording and face recognition may constitute workplace surveillance and may involve collecting sensitive information; obligations vary by state and territory and should be checked, along with any enterprise agreement provisions, before deployment. This guide is general information and not legal advice. All trademarks are the property of their respective owners.